

VISION 2014-2018

French language services are improved in three key areas: health, education and culture. These services respond to priority needs of the franco-yukonnaise community and foster its development.

STRATEGIC OBJECTIVES	STRATEGIES
<p>Enhanced offer of French language services (FLS) in targeted priority sectors</p>	<ul style="list-style-type: none"> ■ In accordance with the priorities set by the community, identify and implement new services or initiatives within the Health and Social Services, Education and Culture sectors ■ Implement pilot projects in the health and social services sector <ul style="list-style-type: none"> - Implement active offer - Put in place an effective interpretation system that can be made available to all departments - Identify priority bilingual positions - Inform the offer and delivery of FLS in other areas in the future
<p>Renewed governance and policy</p>	<ul style="list-style-type: none"> ■ Review the role and responsibilities of Government of Yukon (YG) departmental FLS coordinators ■ Create, review or clarify policies and guidelines related to FLS in Yukon <ul style="list-style-type: none"> - French Language Policy - Communications Policy - Guidelines on French Language Communications - Bilingual Staffing Guidelines ■ Identify annual priorities and financing through existing management and advisory committees
<p>Improved operational means and tools to support FLS delivery</p>	<ul style="list-style-type: none"> ■ Determine current bilingual human resources and capacity within YG ■ Improve the use of current bilingual staff within YG ■ Make available to YG staff tools and materials to support the active offer and delivery of FLS <ul style="list-style-type: none"> - Focus on training of YG staff - Recognize the gradation of FLS that may be offered ■ Review internal funding process for FLS and bilingual services
<p>Effective communication and renewed engagement</p>	<ul style="list-style-type: none"> ■ Enhance communication and cooperation between government and community representatives ■ Identify FLS currently available and promote them through government communication channels, media and community networks ■ Constructively promote the Yukon francophone reality

PRINCIPLES

INNOVATION

Seeking winning practices and innovative means adapted to Yukon's realities to deliver quality services

COOPERATION

Mutual commitment from the YG and franco-yukonnaise community to seek improvement to and usage of FLS

QUALITY

Services adequately respond to the priority needs of the franco-yukonnaise community and foster its development